

TERRABITES Privacy Policy

Updated 04.02.2020

New Generation Nutrition B.V. (holding), is parent company of NGN Products. TERRABITES is a brand of NGN Products. This privacy policy will explain how New Generation Nutrition B.V and NGN Products uses the personal data we collect from you when you use the TERRABITES website.

This privacy policy applies only to the TERRABITES website (www.terrabitestpetfood.nl). Please note that NGN Products has a separate privacy policy for the use of www.ngn.co.nl.

Topics:

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- Marketing
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What data do we collect?

Contact Form

NGN collects the following data when you use our contact form, using the Contact Bank plugin developed by Tech Banker.

- Your name
- Your email address
- Your phone number
- Your subject of interest



- Your message to us

Contact Bank is therefore our 'Data Processor'. This means that Contact Bank processes the data that is collected on our website, so that we can use it to respond to your message. You can find the privacy policy of Contact Bank / Tech Banker [here](#).

How do we collect your data?

You directly provide NGN with most of the data we collect. We collect data and process data when you:

- Voluntarily complete our contact form

How will we use your data?

NGN collects your data so that we can:

- Respond to your messages

How do we store your data?

NGN stores your data using, Team Leader and Microsoft Outlook, all of which are GDPR compliant.

NGN will keep your data for 1 year.

What are your data protection rights?

NGN would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request NGN for copies of your personal data.

The right to rectification – You have the right to request that NGN correct any information you believe is inaccurate. You also have the right to request NGN to complete the information you believe is incomplete.

The right to erasure – You have the right to request that NGN erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request NGN restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to NGN processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that NGN transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: info@terrabitespetfood.nl with subject line: GDPR Request

Privacy policies of other websites

The TERRABITES website contains links to other websites. Our privacy policy applies only to the TERRABITES website (www.terrabitespetfood.nl), so if you click on a link to another website, a different privacy policy applies. Please note that NGN Products has a separate privacy policy for the use of www.ngn.co.nl.

Changes to our privacy policy

NGN keeps its privacy policies under regular review and places any updates on this web page. This privacy policy was last updated on 04 February 2020.

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